

1. What is the Great Community Give and when will it take place?

- Single day, sunrise to sunset, of charitable giving to support nonprofits of H/R
- April 17, 2019, 6:30AM – 8:00PM.

2. Why should donors give through the Great Community Give?

- It is as easy as Point, Click, Give!
- The event enables people who love their community to easily give back.
- Opportunity to invest in communities and increase capacity of nonprofits.
- Prize money could amplify their impact.

3. Is there a minimum or maximum donation donors can make through the Giving Day?

- The minimum donation amount is \$10.
- There is a maximum donation of \$10,000 per nonprofit per household.

4. Can donors be anonymous?

- **IMPORTANT:** The public will not see their name on the Great Community Give website, but the nonprofit organization will receive anonymous donors' names and addresses.
- We ask all nonprofit organizations to respect their desire for anonymity (by requesting that anonymous donors not be added to nonprofit email or mailing databases).

5. What if the donor accidentally contributes the wrong amount and need a refund?

- The nonprofit organization can issue a refund if a donation is entered incorrectly.

6. Does it cost anything to give through the Great Community Give?

- 100% of the proceeds of the donations go to the receiving nonprofit after a low credit card transaction fee is taken out (fee is 3.75% and .37 cents per transaction, and a \$1.50 per daily batch deposit fee).

7. Does the donor's donation go directly to the nonprofit they have chosen?

- Yes, the nonprofit they selected will receive their donation by direct deposit to the nonprofits' bank account within 48 business hours.

8. Are receipts IRS approved?

- Yes, a receipt will be automatically emailed to the donor immediately using the email address they provided when they submitted their transaction.

9. Which nonprofits are participating in the Great Community Give?

- [Click here](#) to see the updated list of participating nonprofits.
- Everyone will be able to search for organizations by category, name, and profile page.
- Participating nonprofit organizations need to be recognized by the IRS as 501(c)(3) public charities located in Harrisonburg/Rockingham County that serve the people of this community.

10. Can donors give to more than one organization?

- Yes, they may give to as many organizations as they would like.

11. How will the donation be reported on the donor's credit card?

- The name of the nonprofit donors have donated to will appear on their credit card statement.

12. Will anyone have the donor's credit card number?

- No credit card numbers are stored at Click and Pledge.
- No one will receive their credit card number.

13. What if the donor's credit card declines?

- Credit cards can be declined by their bank for many reasons. If their credit card is declined and they would like to know why, then contact the bank who issued their credit card for details.

14. Will the donor get a tax receipt for their donation?

- They will receive a tax receipt from the nonprofit they have selected to donate to.
- This receipt will be emailed to them at the email address they enter.
- The nonprofit organization can also provide a duplicate receipt if needed.

15. Can I use the donor's employer's matching gifts funds?

- The donor is encouraged to complete the needed paperwork for employee matching funds but these funds are not eligible for prize money and are not counted in the totals for this specific day.

16. How does the donor set up a recurring gift?

- When entering a donation they can select recurring gifts.
- Only donations actually received during the Great Community Give day itself will count towards that day's total and eligible for the prize money.

18. Who do I contact with questions about the Great Community Give?

- Please visit our [contact page](#) to get in touch.